

## Mashreq NEOBiz- 1<sup>st</sup> Anniversary Promotion – ‘We are ONE’ Campaign

### **Terms and Conditions**

- 1) This campaign is valid from 20<sup>th</sup> September 2020 to 20<sup>th</sup> October 2020.
- 2) The campaign is applicable to existing and new Mashreq NEOBiz customers.
- 3) Criteria to participate in Lucky Draw - Mashreq NEOBiz customers to Post a picture or video showing how you & your team are ‘ONE’ on social media (Facebook, Instagram, LinkedIn) and tag #NEOBizOne without any risk or responsibility on the part of the Bank and its employees for the content.
- 4) The draw will happen every week e.g. for week 1 the draw will happen in the subsequent week.
- 5) Eligible customers will be able to participate in the weekly draw
- 6) Once the customer wins in any of the draw, he/she will not be eligible for the next remaining draws.
- 7) Customers will receive the rewards within 30 days of the draw result and will be informed via email/SMS.
- 8) The Bank reserves the right to amend, cancel or change the Campaign at any time without any prior notification to the Client. Any such amendments or supplements shall be provided on Mashreq NEOBiz's website - [www.mashreqneobiz.com](http://www.mashreqneobiz.com) or will be notified via email to the registered email records (if any) with the Bank.
- 9) In no event shall Mashreq, any of its affiliates, or any of its officers, directors, employees or agents be liable or responsible for any loss, damage or expense arising out of or otherwise related to the Campaign. Mashreq does not offer or provide any warranties, or accept any responsibility or liability of any kind in respect of the Campaign and hereby disclaims any and all express or implied warranties with respect of the same.
- 10) These Terms and Conditions are governed by and construed in accordance with the laws of the United Arab Emirates and the Emirate of Dubai. Any dispute connected with this campaign shall be submitted to the exclusive jurisdiction of the courts in Dubai, United Arab Emirates.
- 11) The Bank shall not be in breach of its obligations or otherwise be liable to conduct this Promotion in the event of any Force Majeure Event. For purposes of these Terms and Conditions, “Force Majeure Event” shall mean any and all circumstances beyond the reasonable control of the Bank including, amongst other things, acts of God, industrial disputes, civil disobedience/unrest, war, acts and regulations of any governmental or authority in any jurisdiction. In such circumstances, the Bank's obligations to the customer shall automatically stand discharged without the need to provide notice to such effect.